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Accessibility

Tropicana Field and its amenities were designed to provide an enjoyable experience for all guests within the guidelines of the Americans with Disabilities Act. Accessible parking is located in Lots 1, 6, and 7 (subject to availability). Accessible seating options are found throughout the stadium. See "Stadium Access" map at <http://rays.mlb.com/tb/ballpark>.

Wheelchair Transports

Wheelchair transports are provided by St. Anthony's Event Health Care Medical Team. Wheelchair assistance is provided from the gate to your seat and back to the gate at the end of the game. For ease of ingress and egress, it is recommended that those requiring wheelchair access are dropped off on Tropicana Drive and enter through Gates 4 or 5.

Wheelchair transporters are not allowed to leave Tropicana Field to pick-up or deliver patrons outside of the gates. Wheelchairs are not available for rent or borrow for any portion of the game. Wheelchair transports are available on a first-come, first-served basis only.

Accessible Parking and Drop-Off Locations

Lots 1, 6 and 7 offer disabled parking just outside the gates, with the majority of the spaces located in Lots 6 and 7. All disabled parking is van-accessible. Enter Lot 6 from 1st Avenue South or 3rd Avenue South, Lot 7 from 4th Avenue South, and Lot 1 from 16th Street South. Disabled parking is subject to availability.

Additionally, there is a drop-off area in front of Gate 4, which is directly across from Lot 1 on 16th Street South. Tropicana Drive is a one-way drive, with the entrance on 16th Street S. and the exit onto 4th Avenue S. The drive is reserved as a drop-off and pick-up point for limousines, cabs and fans with accessibility needs.

Please be advised that parking in the disabled parking spaces in the Tropicana Field lots is monitored by the St. Petersburg Police Department and is subject to state laws and privileges. In the past tickets have been issued and/or privileges revoked in situations where the person to whom a disabled parking placard or license plate has been issued is dropped off near the stadium and is not in the vehicle when it parks in a disabled space.

Alcohol

No alcoholic beverages may be brought into Tropicana Field; nor may guests take any alcoholic beverages out of the ballpark, including suites. Florida law prohibits the sale of alcoholic beverages to persons under the age of 21. Guests, therefore, will be required to show proper ID when purchasing alcoholic beverages at Tropicana Field. The sale of alcohol at concession stands or by vendors will stop at the end of the third quarter. Throughout the game, only two alcoholic beverages are allowed per person, per purchase.

Banners & Signs

Banners and signs are permitted and may be displayed in the stadium as long as they do not interfere with the playing field or other stadium signage, or inhibit other guests' views, and

are in good taste as determined by Tropicana Field management. Tropicana Field management reserves the right to remove any sign displayed on the property.

Cameras & Video Recorders

Guests are permitted to bring cameras/video recorders into the stadium provided they are not for commercial use. Cameras and video recorders must be hand-held. Fans are not permitted to obstruct any aisles or the view of others. Tripods are prohibited. Lenses are restricted to less than 12 inches.

Food

Patrons are allowed to bring food into Tropicana Field for individual consumption. Outside catering or food for consumption by groups larger than a single family are not permitted. All permissible food items must be wrapped, bagged, or contained within a soft-sided container that shall not exceed 16" x 16" x 8". Sealed plastic water bottles (no larger than 1 liter) and children's single serving juice boxes are permitted. Items not allowed are cans, thermoses, ice chests, any type of hard or non-collapsible container, especially glass and any other object deemed hazardous.

Guest Code of Conduct

The Tampa Bay Rays and Tropicana Field are committed to creating a safe, comfortable and enjoyable stadium experience for our guests. Our staff is attentive to the quality of your environment and is always available. We ask that you assist and play by the ground rules listed below to help ensure a family entertainment environment for all of our guests:

- Avoid foul, abusive, or obscene language or gestures.
- Please drink responsibly. Consumption of alcohol by impaired, intoxicated or underage guests will be handled in a prompt and safe manner.
- Clothing considered to be indecent, obscene, or offensive in nature and/or that detracts from our family-friendly atmosphere will not be tolerated.
- Stay off the playing field and/or out of any restricted area.
- Please sit only in your ticketed seat and show your ticket when requested.
- Smoke in designated smoking areas only.
- Follow staff directions in case of emergency.
- Please help us keep Tropicana Field clean by throwing your litter in the proper trash cans.

We appreciate that all fans observe our Guest Code of Conduct. Please contact the nearest Fan Host staff member if, for any reason, another guest is interfering with your enjoyment of the game.

Guests who choose not to adhere to these ground rules may be in violation of stadium/city ordinances and are subject to intervention, which may lead to denied admission into the stadium, ejection from the stadium and/or arrest.

The Tampa Bay Rays/Tropicana Field Management reserves unto itself, and itself alone, the right to determine what is considered indecent, obscene or offensive, what is unruly or rowdy behavior, what constitutes a disturbance and what items may or may not be allowed into the stadium.

Parking

Parking lots 6 and 7 will open at 11am. All other lots will open at 12 noon. Parking is \$15 for cars and \$30 for buses, large RV's and vans. Cash only. Directions & maps can be found at www.shrinegame.com (see STADIUM).

Accessible Parking and Drop-Off Locations

Lots 1, 6 and 7 offer disabled parking just outside the gates, with the majority of the spaces located in Lots 6 and 7. All disabled parking is van-accessible. Enter Lot 6 from 1st Avenue South or 3rd Avenue South, Lot 7 from 4th Avenue South, and Lot 1 from 16th Street South. Disabled parking is subject to availability.

Radios & TVs

Radios and TVs are permitted inside the stadium. If any of these items interfere with a guest's enjoyment of the game, the devices must be turned off.

Re-entry (not allowed)

Tropicana Field maintains a no re-entry policy.

Smoking

Tropicana Field is a smoke-free facility. Smoking is prohibited anywhere inside Tropicana Field., including smokeless cigarettes or any device that mimics the act of smoking. Guests are permitted to smoke inside the fenced areas outside the building at Gates 2, 3, 5, 6, and 7; or outside on the ramps at Gates 2, 3, 5 and 6.

Solicitation

The solicitation of contributions and the distribution of literature on property inside or outside the building are prohibited.

Tailgating

Tailgating is allowed in selected Tropicana Field parking lots – predominately Lots 2 and 9. Charcoal grills and/or commercial grills are not allowed. Outside catering for large tailgate groups is not allowed. Tailgaters are restricted to one (1) parking space, or they will be charged for any extra parking spaces used. *If you are a Shriner, or a guest of a Shriner, please contact your East-West Shrine Game Temple Representative for tailgate event details.*

Patrons are allowed to bring food into Tropicana Field for individual consumption. Outside catering or food for consumption by groups larger than a single family are not

permitted. All permissible food items must be wrapped, bagged, or contained within a soft-sided container that shall not exceed 16" x 16" x 8". Sealed plastic water bottles (no larger than 1 liter) and children's single serving juice boxes are permitted. Items not allowed are cans, bottles, thermoses, coolers, ice chests, any other type of hard or non-collapsible container, especially glass and any other object deemed hazardous.

Tickets

General Admission game tickets may be purchased at the Tropicana Stadium Box Office on game day, or in advance online only at www.shrinegame.com. General Admission game tickets cost \$15.00 each. General Admission game tickets are first served seating throughout the stadium. General Admission tickets are not required for children under 2. Tickets are sold in advance online through TicketMaster only. Additional taxes and fees may apply. The price of tickets will not increase on game day. Tickets will not be refunded or exchanged; they will not be replaced if lost, stolen or destroyed. See TICKET BOX OFFICE for additional information.

Ticket Box Office

Tropicana Stadium Gate 1 Box Office will open on game day, Saturday, January 18, 2014, at 11:00 a.m. and close at the start of the third quarter. Gate 4 Box Office will open at 9:00 a.m. and close at the start of the 3rd quarter. General Admission game tickets may be purchased at the Tropicana Stadium Box Office on game day or in advance online only at www.shrinegame.com. See TICKETS for additional information.

Will Call

Only tickets purchased through Ticketmaster may be picked up at Will Call. Tickets purchased through Ticketmaster by phone or internet may be picked up at the Gate 4 Box Office Will Call Window.

Other Rules & Regulations

The following items are prohibited from Tropicana Field:

- Bags, purses, backpacks, and soft sided containers of any kind in excess of 16" x 16" x 8" in size
- Hard containers or coolers of any kind, type or size
- Cans, bottles, cups and any other containers with the exception of sealed, bottled water no larger than 1 liter and children's single serving juice boxes
- Helium balloons, beach balls, footballs, frisbees and any other items that can be thrown or could be used as projectiles
- Bullhorns, air horns, vuvuzelas, noise makers, lasers, laser pointers, bubble machines and any other irritating or distracting items
- Alcoholic beverages of any kind
- Weapons, fireworks, knives of any kind

- Cameras with lenses of 12” or more in length
- Electronic equipment that interferes with other fans’ enjoyment of the game including but not limited to radios, televisions, cameras (still and video), tripods
- Banners and flags with sticks, poles or items that can obstruct another fan’s view
- Profanity, abusive language, inappropriate dress, clothing with obscene or offensive messages or conduct deemed disorderly, unruly or disruptive by Tropicana Field Management
- Solicitation and the unauthorized distribution of literature of any kind
- Smoking (including electronic cigarettes)
- Wrapped presents and/or gifts of any kind.

The above list is not meant to be exhaustive; other items may be prohibited in Tropicana Field at the discretion of Tropicana Field Management.

Please note that if you have a planned party that includes gifts, we advise either wrapping the gift item at Tropicana Field after it has been inspected or placing the unboxed gift item in a gift bag. Security staff will ask guests to open any wrapped items.

If any of the prohibited items are discovered at our gates, security staff members will ask that you return these items to your vehicle or discard them. Prohibited items will not be stored at the gates or Guest Services.